Fact Sheet

Large business tariffs

Large businesses operate within low voltage, high voltage and sub-transmission tariff classes, all of which have the following structures:

- A rolling demand charge based on the maximum 15-minute kVA demand over a 12-month period measured from 7am to 7pm on workdays with a minimum chargeable demand of 500 kVA for high voltage and 5 MVA for sub-transmission classes.
- Peak usage rate for consumption between 7am and 7pm on workdays.
- Off-peak usage rate for consumption that is not during peak times.
- Workdays are defined as Monday to Friday excluding public holidays

Additionally low and high voltages businesses incur an incentive demand charge based on a monthly maximum 30 minute kVA demand with chargeable months and daily measurement period assigned based on location of the customer

Large low voltage, high voltage and sub-transmission connections can only be assigned to a single tariff unless they are a flexible connection.

The incentive demand charge applies to large low voltage and high voltage customers, but not to sub-transmission customers.

New winter incentive demand tariffs have been introduced from 1 July 2026:

- Eligible customers will be transferred from September with an effective tariff date of 1 September 2026. This ensures that customers who are transferred will not be billed the summer incentive demand for the months of December 2026 to March 2027 and will pay the winter incentive demand starting from May 2027
- New customers connected to winter peaking zone substations will be assigned the applicable incentive demand period at the time of their connection.

The following table sets out how the tariff components are calculated.

12-month rolling maximum kVA

kVA 15-minute demand is calculated as:

$$kVA = \sqrt{kW^2 + kVAr^2}$$

Where: kW = maximum kWh in a 15-minute period over the prior 12 months x 4
kVAr = kVArh in a 15-minute period x 4

Maximum 15-minute kVA demand measured between 7am and 7pm local time on workdays over the prior 12 months.

Minimum chargeable demand of 500 kVA for high voltage customers and 5 MVA for sub-transmission customers.

If there is a full 12-month history of the customer's consumption data, the rolling 12-month maximum kVA demand will take effect immediately looking back 12 months.

Demand for greenfield sites will be measured from energisation date to the end date of the bill, until 12 months of history is available when it will revert to a 12-month rolling demand.

Tariff components	Calculation
12-month rolling demand charge	cents per kVA per day x 12-month rolling maximum kVA x days / 100
Incentive demand charge	cents per kVA per day x incentive kVA for the month x days / 100
Peak usage charge	cents per peak kWh x peak kWh in month / 100
Off peak usage charge	cents per off-peak kWh x off-peak kWh in month / 100

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Incentive kVA

Incentive KVA is the maximum, monthly 15-minute kVA for four months of the year during a three-hour daily measurement period.

Each customer will be assigned to one of the following measurement periods:

- 1-4pm local time workdays in summer (Dec-Mar), or
- 4-7pm local time workdays in summer (Dec-Mar), or
- 4-7pm local time workdays in winter (May-Aug).

Peak and off-peak usage

Peak usage is kWh usage between 7am and 7pm local time on workdays.

Off-peak usage is kWh usage at all other times.

Demand exclusions

The temporary increases in demand may be excluded from the 12-month rolling maximum demand charged to the customer at a supply point at our discretion. For example if there is a specific, short term need, such as commissioning a new plant.

The customer must apply via their retailer in advance for a temporary increase in demand to be excluded from the supply point's 12-month rolling maximum demand charge.

Demand reset criteria

A 12-month rolling demand reset may be granted under the following circumstances:

- Install power factor correction (PFC) equipment and supply a copy of the Certificate of Electrical Safety (CES) to confirm the installation.[1] If granted, demand will be measured from the date of commissioning of the PFC equipment.
- If PFC has not been installed, evidence must be provided of what the customer has changed on site to permanently alter the load/usage; e.g. removal of equipment. Evidence may be in the form of a CES detailing the works performed, technical information and/or photographic evidence to demonstrate the site changes.
- Customers that have moved into a premise will automatically continue to have their maximum demand charge based on the 12-month rolling maximum demand. A customer will need to lodge an application for their demand to be measured from the date they occupied the premises.
- NMI disaggregation where there is clear evidence of changes to the load characteristics of one or both of the affected NMIs.

Criteria to move away from Large Business tariff

Sites must have a minimum of 15 months of consumption data available. We require that consumption values consistently remain below the average daily load threshold of 160 MWh per annum for a minimum period of 3 months prior to submitting a request to move away from a large business tariff. All sites will be reviewed annually to ensure the tariff remains suitable for the site's usage profile. If a site is reverted to a large business tariff this may impact future requests to move.

1. Customers installing power factor correction equipment will need to be cognisant of their obligations under the Victorian Electricity Distribution Code to keep harmonic distortion and power factor within prescribed levels. Power factor correction equipment has the potential to exacerbate harmonic distortion and can cause a leading power factor during times of low demand if the equipment is not designed properly.

Zone substation allocation

Network	Code	Zone substation name	Season	Period
CitiPower	AP	Albert Park	Summer	1-4pm
CitiPower	AR	Armadale	Summer	4-7pm
CitiPower	B	Collingwood	Summer	4-7pm
CitiPower	BC	Balaclava	Summer	4-7pm
CitiPower	BK	Brunswick	Summer	4-7pm
CitiPower	BQ	Bouverie Queens	Summer	1-4pm
CitiPower	C	Brunswick	Summer	4-7pm
CitiPower	CL	Camberwell	Summer	1-4pm
CitiPower	CW	Collingwood	Summer	1-4pm
CitiPower	DA	Dock Area	Summer	1-4pm
CitiPower	E	Fishermans Bend	Summer	1-4pm
CitiPower	F	Fitzroy	Summer	4-7pm
CitiPower	FB	Fishermans Bend	Summer	1-4pm
CitiPower	FR	Flinders Ramsden	Summer	1-4pm
CitiPower	JA	Little Bourke	Summer	1-4pm
CitiPower	L	Deepdene	Summer	4-7pm
CitiPower	LQ	Little Queen	Summer	1-4pm
CitiPower	LS	Laurens St	Summer	1-4pm
CitiPower	MG	Montague	Summer	1-4pm
CitiPower	MP	McIlwraith Place	Summer	1-4pm
CitiPower	NC	Northcote	Summer	4-7pm
CitiPower	NR	North Richmond	Summer	1-4pm
CitiPower	PM	Port Melbourne	Summer	1-4pm
CitiPower	Q	Kew	Summer	1-4pm
CitiPower	R	Richmond	Summer	1-4pm
CitiPower	RD	Riversdale	Summer	4-7pm
CitiPower	RP	Russell Place	Summer	1-4pm
CitiPower	SB	Southbank	Summer	1-4pm
CitiPower	SK	St Kilda	Summer	1-4pm
CitiPower	SO	South Melbourne	Summer	1-4pm
CitiPower	TK	Toorak	Summer	1-4pm
CitiPower	VM	Victoria Market	Summer	1-4pm
CitiPower	WA	Heffernan Place	Summer	1-4pm
CitiPower	WB	West Brunswick	Summer	4-7pm
CitiPower	WG	West Gate	Summer	1-4pm
CitiPower	WP	Waratah Place	Summer	1-4pm
Powercor	AC	Altona Chemical	Summer	4-7pm
Powercor	AL	Altona	Summer	4-7pm
Powercor	ART	Ararat	Summer	4-7pm
Powercor	BAE	Ballarat East	Winter	4-7pm
Powercor	BAN	Ballarat North	Winter	4-7pm
Powercor	BAS	Ballarat South	Winter	4-7pm
Powercor	BBD	Boundary Bend	Summer	4-7pm
Powercor	BGO	Bendigo	Summer	4-7pm
Powercor	BMH	Bacchus Marsh	Summer	4-7pm
Powercor	CDN	Camperdown	Summer	4-7pm
Powercor	CHA	Cohuna	Summer	4-7pm
Powercor	CHM	Charam	Summer	4-7pm
Powercor	CLC	Colac	Winter	4-7pm
Powercor	CME	Cobram East	Summer	4-7pm
Powercor	CMN	Castlemaine	Winter	4-7pm
Powercor	COB	Cobden	Winter	4-7pm
Powercor	CRO	Corio	Summer	4-7pm
Powercor	CTN	Charlton	Summer	4-7pm
Powercor	DDL	Drysdale	Summer	4-7pm
Powercor	DLF	Docklands	Summer	1-4pm
Powercor	ECA	Echuca	Summer	4-7pm
Powercor	EHK	Eaglehawk	Summer	4-7pm
Powercor	FNS	Ford North Shore	Summer	4-7pm
Powercor	GB	Geelong B	Summer	1-4pm
Powercor	GCY	Geelong City	Summer	1-4pm
Powercor	GL	Geelong	Summer	4-7pm
Powercor	GLE	Geelong East	Summer	4-7pm
Powercor	GHP	Gheringhap	Summer	4-7pm
Powercor	GSB	Gisborne	Winter	4-7pm
Powercor	HSM	Horsham	Summer	4-7pm
Powercor	HTN	Hamilton	Summer	4-7pm
Powercor	KRT	Koroit	Winter	4-7pm
Powercor	KYM	Kyabram	Summer	4-7pm
Powercor	LV	Laverton	Summer	4-7pm
Powercor	LVN11	Laverton North 11kV	Summer	4-7pm
Powercor	LVN22	Laverton North 22kV	Summer	1-4pm
Powercor	MBN	Merbein	Summer	4-7pm
Powercor	MDA	Mildura	Summer	4-7pm
Powercor	MLN	Melton	Summer	4-7pm
Powercor	MNA	Mooroopna	Summer	4-7pm
Powercor	MRO	Maryborough	Summer	4-7pm
Powercor	NHL	Nhill	Summer	4-7pm
Powercor	NKA	Numurkah	Summer	4-7pm
Powercor	OYN	Ouyen	Summer	4-7pm
Powercor	PLD	Portland	Winter	4-7pm
Powercor	RVL	Robinvale	Summer	4-7pm
Powercor	SA	St Albans	Summer	4-7pm
Powercor	SHL	Swan Hill	Summer	4-7pm
Powercor	SHN	Shepparton North	Summer	4-7pm
Powercor	SHP	Stanhope	Summer	4-7pm
Powercor	SSE	Sunshine East	Summer	4-7pm
Powercor	STL	Stawell	Summer	4-7pm
Powercor	STN	Shepparton	Summer	4-7pm
Powercor	SU	Sunshine	Summer	1-4pm
Powercor	TNA	Truganina	Summer	4-7pm
Powercor	TQY	Torquay	Summer	4-7pm
Powercor	TRG	Terang	Winter	4-7pm
Powercor	WBE	Werribee	Summer	4-7pm
Powercor	WBL	Warrnambool	Winter	4-7pm
Powercor	WIN	Winchelsea	Winter	4-7pm
Powercor	WMN	Wemen	Summer	1-4pm
Powercor	WND	Woodend	Winter	4-7pm
Powercor	WPD	Waurn Ponds	Summer	4-7pm
SAPN	ETSA	Supplies from SAPN	Summer	4-7pm
Jemena	FF	Fairfield	Summer	4-7pm
Jemena	NS	North Esssendon	Summer	4-7pm
Jemena	FTN	Flemington	Summer	4-7pm
AusNet	RWT	Ringwood terminal station	Summer	4-7pm
AusNet	BETS22	Bendigo	Summer	4-7pm
AusNet	BLTS22	Brooklyn	Summer	4-7pm
AusNet	KGTS22	Kerang	Summer	4-7pm
AusNet	RCTS22	Red Cliffs	Summer	4-7pm
AusNet	RWTS22	Ringwood terminal station	Summer	4-7pm

Note: table above covers cross-boundary ZSS

Zone substation allocation

Network	Code	Zone substation name	Season	Period
United Energy	BH	Box Hill	Summer	4-7pm
United Energy	BR	Beaumaris	Summer	4-7pm
United Energy	BT	Bentleigh	Summer	4-7pm
United Energy	BU	Bulleen	Summer	4-7pm
United Energy	BW	Burwood	Summer	4-7pm
United Energy	CDA	Clarinda	Summer	4-7pm
United Energy	CFD	Caulfield	Summer	4-7pm
United Energy	CM	Cheltenham	Summer	1-4pm
United Energy	CRM	Carrum	Summer	4-7pm
United Energy	DC	Doncaster	Summer	4-7pm
United Energy	DMA	Dromana	Summer	4-7pm
United Energy	DN	Dandenong	Summer	1-4pm
United Energy	DSH	Dandenong South	Summer	1-4pm
United Energy	DVY	Dandenong Valley	Summer	1-4pm
United Energy	EB	East Burwood	Summer	4-7pm
United Energy	EL	Elsternwick	Summer	4-7pm
United Energy	EM	East Malvern	Summer	4-7pm
United Energy	EW	Elwood	Summer	4-7pm
United Energy	FSH	Frankston South	Summer	4-7pm
United Energy	FTN	Frankston	Summer	4-7pm
United Energy	GW	Glen Waverley	Summer	4-7pm
United Energy	HGS	Hastings	Summer	4-7pm
United Energy	HT	Heatherton	Summer	1-4pm
United Energy	K	Gardiner	Summer	4-7pm
United Energy	KBH	Keysborough	Summer	4-7pm
United Energy	LD	Lyndale	Summer	4-7pm
United Energy	LWN	Langwarrin	Summer	4-7pm
United Energy	M	Mentone	Summer	4-7pm
United Energy	MC	Mordialloc	Summer	1-4pm
United Energy	MGE	Mulgrave	Summer	4-7pm
United Energy	MR	Moorabbin	Summer	4-7pm
United Energy	MTN	Mornington	Summer	4-7pm
United Energy	NB	North Brighton	Summer	4-7pm
United Energy	NO	Notting Hill	Summer	1-4pm
United Energy	NP	Noble Park	Summer	4-7pm
United Energy	NW	Nunawading	Summer	4-7pm
United Energy	OAK	Oakleigh	Summer	4-7pm
United Energy	OE	Oakleigh East	Summer	4-7pm
United Energy	OR	Ormond	Summer	4-7pm
United Energy	RBD	Rosebud	Summer	4-7pm
United Energy	SH	Surrey Hills	Summer	4-7pm
United Energy	SR	Sandringham	Summer	4-7pm
United Energy	SS	Springvale South	Summer	4-7pm
United Energy	STO	Sorrento	Summer	4-7pm
United Energy	SV	Springvale	Summer	1-4pm
United Energy	SVW	Springvale West	Summer	1-4pm
United Energy	WD	West Doncaster	Summer	4-7pm

Note: table above covers cross-boundary ZSS

For further information:

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